

Important Information Regarding WIA Adult and Dislocated Worker Program Services

Beginning in November 2011, the Atlanta Regional Commission (ARC) will take part in a national study required by Congress. The goal of this important study is to find out how well some of the services that we provide are helping our customers to find and keep jobs. Because the study is being run in the same scientific way that new medicines are tested, a small number of customers might be randomly assigned to a group that can receive only certain services for 15 months. But, even if you are chosen for such a group, you will still be able use many basic services available at our Career Resource Centers, including the resource room.

- 1. Do I have to participate in the study?** No, you are not required to participate in the study. However, if you choose not to participate, you may use only basic services until the study ends in the late fall or early winter of 2012. To have the chance to be eligible for the other services sooner, you must participate in the study.
- 2. How will the study affect me?** If you decide to participate, a computer will randomly place you into one of three groups with access to different types of services. The first group can access all services, the second group can access everything but certain training, and the third group can access only basic services. You will stay in your group for 15 months.
- 3. What are the odds of being placed into each group?** You will most likely be placed into Group 1, the Full-WIA Group. People in this group will be eligible for core, intensive, and training services. You'll have a small chance of being placed into Group 2, the Core-and-Intensive Group. Individuals in the second group can receive both core and intensive services, but not training services. You'll also have a small chance of being placed into Group 3, the Core- Group. Individuals in the third group will be able to receive core services, but not intensive and training services.
- 4. What do I have to do to participate in the study?** Watch the study orientation video available on ARC's website <http://www.atlantaregional.com/>. Then, download and complete the Consent, Study Registration, and Contact Information forms. These forms are located on ARC's website with the *Atlanta Regional Workforce Board WIA Training Application*. Submit these forms to your local Career Resource Center along with your completed training application and required documentation.
- 5. How can I learn more about this study?** Watch the study orientation video available on ARC's website, speak with a local ARC Career Resource Center staff member, and/or call the study Customer Hotline at (800) 925-0356.